Meyer's Management Models



64. Corporate Synergy Typology

What types of synergies can I realize within my organization?

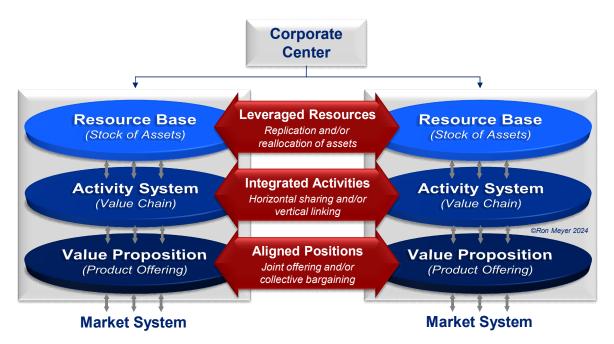
Key Definitions

There is synergy when the whole is more than the sum of the parts – when bringing together two or more elements leads to the creation of something extra. In organizations, we speak of synergy when operating in two or more markets leads to additional value, that wouldn't be realized if the organization had focused on only one task environment.

Organizations can strive for *cross-business synergies* by working in more than one *product market* (different lines of business) and *cross-border synergies* by working in more than one *geographic market* (different countries or regions).

Conceptual Model

The Corporate Synergy Typology outlines the three types of synergies that organizations can create (in red). In this model only two business units are used to illustrate the three types, but these synergies can also be realized across more than two units. The synergies are found between the three layers of each unit's value creation system (usually called their *business system* – see model 47, the Corporate Strategy Framework for an overview). Organizations can focus on just one synergy or pursue them all simultaneously. In general, the closer the synergy is to the market, the more difficult it is to realize. How the synergies need to be organized is not addressed in this model (see model 8, 11C Synergy Model).



Key Elements

The three types of synergies are the following:

1. **Leveraged Resources.** Each business unit has a variety of resources at its disposal that it employs as inputs for its activity system. These resources include tangible assets such

as buildings, machines, and money (basically everything on the balance sheet), as well as intangibles such as knowledge, capabilities, data, and relationships. These resources can be leveraged across business units in two different ways:

- a. *Replication*. Most intangibles, like best practices, can be copied and transferred to other business units without the owner losing the resource.
- b. *Reallocation*. Most tangibles, like money, can't be copied, but need to be partly or fully moved from one business unit to another, where their use will be more valuable.
- 2. Integrated Activities. A business unit needs resources to perform a variety of activities that will result in a value proposition. These value-adding activities include primary activities like production and sales, support activities like finance and R&D, and control activities like legal and risk management (see model 50, Activity System Dial). These activities can be integrated across business units in two different ways:
 - a. *Horizontal sharing*. Business units can bring similar activities together to create economies of scale and/or develop more expertise (*horizontal integration*).
 - b. *Vertical linking*. Business units at different steps in the industry value chain can link up to improve efficiency, quality, speed and/or market power (*vertical integration*).
- 3. **Aligned Positions**. A business unit's reason for existence is to bring a product or service to market that customer will prefer to purchase. To achieve this, it needs to select a defensible market position a specific customer need that it can satisfy with a fitting value proposition, better than competitors. This position in the market can be strengthened when business units work together in one or both of the following ways:
 - a. *Joint offering.* Negotiation power vis-à-vis the customer can be increased by offering an aligned portfolio of value propositions or even an integrated solution.
 - b. *Collective bargaining*. Negotiation power vis-à-vis other market and contextual actors can be increased by aligning influencing efforts (see model 31, Market System Map).

Key Insights

- Synergies are created between two or more business units. To some people, 'realizing synergies' sounds like a euphemism for cost savings. But although reducing cost can be the advantage sought, synergies can also lead to increased expertise, higher speed, better quality, and/or more market power. A synergy is any additional value that is created when two or more business units work together instead of separately.
- Synergies are created between business systems. Each business unit creates value by taking inputs (it's resource base) to perform a variety of coordinated tasks (it's activity system) to produce an output (it's value proposition) that can be brought to a specific market. Together, this value creation approach is called the unit's business system. Synergies can be realized by building bridges between various business systems.
- **Synergies can be created at three different levels.** Synergies can be achieved by *leveraging resources* across units, *integrating activities* between them, and/or *aligning positions* they have in the market. All can be realized separately or simultaneously.
- **Synergies are created at the expense of responsiveness**. To accomplish synergies, units need to work together, which can slow them down and require compromise. So, pursuing synergy can cut into units' ability to be responsive to market needs. Therefore, the selected synergies need to be more valuable than the loss of responsiveness.
- **Synergies also need to be organized.** Synergy is the value derived from working together, but this collaboration needs to be structured and managed in a smart way.

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Insightful Tools to Kickstart Your Thinking

Publication Schedule

Publication Schedule			
July 2019	Mind the Gap Model	Change Management	
August 2019	Digital Platform Map	Digital Strategy	
September 2019	Interaction Pressure Gauge	Interpersonal Interaction	
October 2019	Revenue Model Framework	Revenue Model Typology	
November 2019	House of Engagement	Organizational Engagement	
December 2019	Confidence Quotient	Trust Building	
January 2020	Competition Tornado	Competitive Strategy	
February 2020	11C Synergy Model	Corporate Synergy Management	
March 2020	Leadership Fairness Model	Leader-Follower Interaction	
April 2020	Strategic Agility Model	Strategy Process Approach	
May 2020	Control Panel	Corporate Control Dimensions	
June 2020	Rising Star Framework	Talent Management	
July 2020	Strategy Development Cycle	Strategy Process Steps	
August 2020	7I Corporate Center Model	Corporate Organization	
September 2020	Storytelling Scripts	Leadership Communication	
October 2020	Strategic Bets Framework	Strategic Decision-Making	
November 2020	Rebound Model of Resilience	Organizational Resilience	
December 2020	4C Leadership Capabilities	Leadership Competences	
January 2021	Digital Product Model Dial	Digital Strategy	
February 2021	Digital Distribution Model Dial	Digital Strategy	
March 2021	Empowerment Cycle	Employee Empowerment	
April 2021	Innovation Box	Innovation Approaches	
May 2021	Knowledge Sharing Bridges	Best Practice Sharing	
June 2021	Followership Cycle	Leader-Follower Interaction	
July 2021	Everest Model of Change	Change Management	
August 2021	Fruits & Nuts Matrix	Priority-Setting	
September 2021	Powerhouse Framework	People & Organization Strategy	
October 2021	Strategy Hourglass	Strategy-Making Steps	
November 2021	Disciplined Dialogue Model	Interpersonal Communication	
December 2021	Team Building Cycle	Team Building Process	
January 2022	Market System Map	External Analysis Framework	
February 2022	Strategic Alignment Model	Business Level Strategy	
March 2022	Creativity X-Factor	Creativity Enhancement	
April 2022	Organizational System Map	Organizational Analysis	
May 2022	Corporate Value Creation Model	Corporate Level Strategy	
June 2022	Change Manager's Toolbox	Change Methodologies	

July 2022	Sustainable You Model	Personal Sustainability
August 2022	Value Proposition Dial	Business Level Strategy
September 2022	The Tree of Power	Organizational Power
October 2022	Psychological Safety Compass	Team Dynamics
November 2022	Strategic Action Modes	Strategy Process
December 2022	Corporate Management Styles	HQ Management
January 2023	Thinking Directions Framework	Reasoning Skills
February 2023	5I Innovation Pipeline	Innovation Process
March 2023	Resistance to Change Typology	Change Management
April 2023	Ambition Radar Screen	Motivation Analysis
May 2023	Corporate Strategy Framework	Corporate Strategy
June 2023	Cultural Fabric Model	Organizational Culture
July 2023	New Pyramid Principle	Presentation Approaches
August 2023	Activity System Dial	Value Creation Analysis
September 2023	Customer-Centricity Circle	Organizational Design
October 2023	Status Snakes & Ladders	Leadership Branding
November 2023	Stakeholder Stance Map	Stakeholder Management
December 2023	Best Practice Sharing Modes	Sharing Methods
January 2024	Duty of Care Feedback Model	Feedback Method
February 2024	BOLD Vision Framework	Organizational Vision
February 2024 March 2024	BOLD Vision Framework MOVING Mission Framework	Organizational Vision Organizational Mission
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March 2024	MOVING Mission Framework	Organizational Mission
March 2024 April 2024	MOVING Mission Framework Leadership Circle Map	Organizational Mission Leadership Skills
March 2024 April 2024 May 2024	MOVING Mission Framework Leadership Circle Map Digitalization Staircase	Organizational Mission Leadership Skills Digital Strategy
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